

SCOTT ROBERT DAWSON

+1 647 885 0885

scott.dawson@srddesign.ca

<https://www.linkedin.com/in/komiksulo/> | srddesign.ca

PROFILE

- Enthusiastic technical writer with strong web and design skills.
- Experience with planning, implementation, and maintenance of print, web, and interactive content.
- 10+ years' experience as a technical writer in the computer sector, creating documentation using such tools as Structured FrameMaker, Photoshop, Illustrator, InDesign, RoboHelp and Acrobat.
- Experience with preparation and preflighting of PDF files using both CMYK process and spot colours.

HIGHLIGHTS OF QUALIFICATIONS

- Experience with FrameMaker, DITA, WebWorks Publisher, and HTML Help.
- Experience with Word, Excel, PowerPoint, and Apple and open-source equivalents.
- Experience with XML, HTML5 and CSS3, Canvas, PHP, SQL, networking, JavaScript, jQuery, Chart.js, Edge Animate, WordPress, Joomla, Google Analytics.
- Ability to create manual and electronic illustrations and photographs.
- Comfortable working in a team environment with minimal supervision.
- Clear communicator with excellent organizational skills and attention to detail, clarifying complex concepts with clients.

RELEVANT EXPERIENCE

Web Developer (Contract) ABM Sensor Technology Inc Nov 2017

- Worked on database-driven web application for customer registration.

Junior Programmer Independent Reach Nov 2015 – Mar 2016

- Developed interactive data-display widgets.
- Developed database-driven web application for tracking people and projects.

Graphic Artist (part-time) Package Plus Jul 2015 – Nov 2015, Mar 2016 – Oct 2017

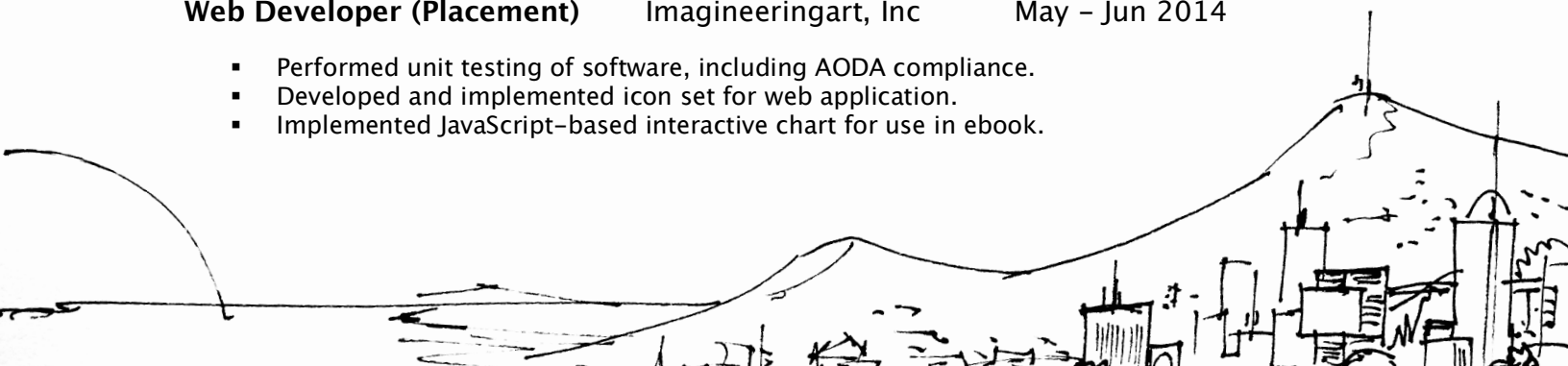
- Developed online help system for company-internal use.
- Edited and proofed documents.
- Prepared documents for printing.

Technical Service Representative Minacs (now Concentrix) Nov 2014 – Jan 2015

- Explained features and operation of Macintosh computers.
- Logged calls and verified customer information.
- Referred customers to other departments or organizations as appropriate.

Web Developer (Placement) Imagineeringart, Inc May – Jun 2014

- Performed unit testing of software, including AODA compliance.
- Developed and implemented icon set for web application.
- Implemented JavaScript-based interactive chart for use in ebook.



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Content Specialist

Durham College

Nov 2012 – Apr 2013

- Edited content and updated College website.
- Transcribed videos.

Designer

Scott Robert Dawson Design

2006 – 2015

- Developed comic book based on client's book; assisted with ISBNs and printing.
- Developed calculations, drawings and detail designs for passive-solar houses.
- Sold hand-drawn and painted illustration of concept structure.
- Provided line art illustrations for book by Laura Childs.
- Tutored private individual, covering Adobe Illustrator and Photoshop.

Technical Writer

Psion Teklogix

1999 – 2009

- Wrote manuals for products.
- Worked with engineers, marketers, and editors to choose content.
- Took photographs of products for use in manuals.
- Used CAD system to obtain artwork of products.
- Used Photoshop and Illustrator to create illustrations and diagrams for manuals.
- Worked with printer to troubleshoot and print manuals.

Test Technologist

Psion Teklogix

1989 – 1999

- Assembled, tested, and tuned electronic products
- Developed and troubleshoot program to control test stand for radio terminals.

EDUCATION

Internet Applications and Web Development
Durham College, Oshawa

2012 – 2014

Explore French immersion program
Collège de Jonquière, Chicoutimi

Summer 2013

Classical animation program
Sheridan College, Oakville

1992 – 1993

Electronics Engineering Technologist (3-year diploma)
Sheridan College, Brampton

1983 – 1985

LANGUAGES

English (native), Esperanto (fluent), French (intermediate).

VOLUNTEER POSITIONS

St Luke's Church, Armour Rd, Peterborough: helping at community meals.

Toronto Esperanto Circle: past president.

